

## ABOUT IOM

Established in 1951, IOM is the leading intergovernmental organization in the field of migration.

IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM provides humanitarian assistance to migrants in need, whether they are refugees, displaced people or migrants in distress, through specialized programs for return, resettlement and social inclusion.

## CONTACT US



You do not need an appointment to meet with us.

### SOFIA

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### HARMANLI

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## PROVISION OF INTEGRATION SUPPORT TO ASYLUM SEEKERS AND BENEFICIARIES OF INTERNATIONAL PROTECTION IN BULGARIA

Project № BG65AMNP001-2.004-0005-C01



## ABOUT THE PROJECT

The objective of this project is to strengthen the support provided to asylum seekers and beneficiaries of international protection during the process of their integration and social inclusion in Bulgaria via the development

of a mechanism for better communication between the target group and national institutions and the identification and referral of vulnerable persons from the target group to social, health care, psychological and other services.



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## WHAT WE DO?

- We support the integration of asylum seekers and beneficiaries of international protection in Bulgaria by offering them administrative, legal, medical, psychological and social support:
  - Psychological support - addressing mental health problems; crisis interventions; support for unaccompanied children and vulnerable groups (risk assessment and assessment of the best interest of the child).
  - Legal consultations - providing procedural support, information and counseling, as well as assisting with paperwork.
  - Social support - assisting beneficiaries with accessing health and social services, finding a job and accommodation, registering with a GP, enrolling their children in Bulgarian schools and kindergartens, getting Bulgarian IDs issued, opening a bank account, scheduling of consultations
- and appointments and accompanying them to public institutions, etc.
- We organize information sessions on the legal procedures, hygiene and health promotion, work ethics and other topics of interest identified as needing additional clarification and discussion.
- We organize and participate in social and cultural activities with women and children.
- We refer asylum seekers and beneficiaries of international protection to other services provided by IOM and/or other partner organizations.
- We provide interpretation services to asylum seekers:
  - Our team of interpreters from rare languages provides interpretation

## THE IOM MOBILE PROTECTION TEAM

- a psychologist
- a social worker
- a legal expert
- a senior protection expert
- an administrative and legal expert in IOM's sub-office in Harmanli
- interpreters from rare languages



## WHERE?

- The RRCs of SAR in the country (Sofia, Harmanli, and Banya) and Pastrogor Transit Centre.
- IOM's offices in Sofia and Harmanli.